

mln webcast

A MEDICARE LEARNING NETWORK® (MLN) EVENT

Medicare Cost Report e-Filing system (MCReF)

Tuesday, May 1, 2018

Presenters:

Linda Uzzle, CMS Patrick Herrity, CGI Federal



Acronyms in this Presentation

- BSO Backup Security Official
- CCN CMS Certification Number
- CMHC Community Mental Health Center
- ECR Electronic Cost Report
- EIDM Enterprise Identity Management system
- ESRD End Stage Renal Disease
- FQHC Federally Qualified Health Center
- FTE Full Time Equivalent
- FYB Fiscal Year Begin
- FYE Fiscal Year End
- GME Graduate Medical Education
- HHA Home Health Agency
- Histolab Histocompatibility Laboratory
- HO Home Office
- IME Indirect Medical Education
- IPPS Inpatient Prospective Payment System

- IRIS Intern and Resident Information System
- LPIC Limited Purpose Insurance Company
- MAC Medicare Administrative Contractor
- MCR Medicare Cost Report
- MCReF Medicare Cost Report e-Filing system
- NPR- Notice of Program Reimbursement
- OPA Organ Procurement Agency
- PHI Protected Health Information
- PII Personally Identifiable Information
- PS&R Provider Statistical and Reimbursement System
- RHC Rural Health Clinic
- SNF Skilled Nursing Facility
- SO Security Official
- STAR System for Tracking Audit and Reimbursement





Meeting Overview

- Introduce the Medicare Cost Report e-Filing system (MCReF)
- Communicate rollout plan for additional resources and information







Agenda

- Introductions
- Background and Overview
- MCReF Walkthrough and Detailed Overview
- Rollout Plan
- Q&A





Business Overview

- Medicare Cost Report (MCR) is used to determine Part A providers' annual Medicare reimbursable cost.
- Providers use a variety of sources (including Provider Statistical and Reimbursement system (PS&R) claim reimbursement data) to create their MCR.
 - There are about 50,000 MCRs submitted each year that account for over \$200 Billion of Medicare reimbursement.
- Regulation specifies deadline for submitting an acceptable cost report
- Medicare Administrative Contractors (MACs) have requirements for receiving, accepting, reviewing, auditing, and finalizing cost reports.





Current Cost Report Submission and Receipt Process – High Level

- You create a cost report package which includes:
 - Electronic media, computer-readable version of the cost report (custom text file);
 - Human readable version (PDF);
 - Interns and residents data (IRIS);
 - Required supporting materials; and,
 - Worksheet S with an original inked signature by an officer of the provider.
- Most cost reports are mailed or hand-delivered; a few are transmitted via MAC portals.
- MACs have 30 days from receipt to perform an acceptability review.





CMS Goal

- Standardize, automate, and streamline the cost report processes for
 - Provider submission
 - MAC receipt, acceptance, and subsequent handling





MCReF – High Level System Overview

- MCReF a new application allows you to electronically transmit (e-File) your MCR package
 - Available as of 5/1/2018
 - Usage is optional. Mail and hand-delivery remain filing options.
 - Accessible by your EIDM PS&R Security Official (SO) and Backup Security Official (BSO)
- Your MAC will have access to e-Filed cost report materials





Advantages of MCReF for Providers

- Single easy to use webpage
- One process for all providers via one submission portal
 - Available to all Part A providers regardless of MAC
 - Beneficial to chain organizations which have providers at multiple MACs, and any time you change MACs
 - Reduces confusion, delays, and time you spend on administrative processes
- Immediate feedback on the receivability of your MCR submission





New MCR Submission Process







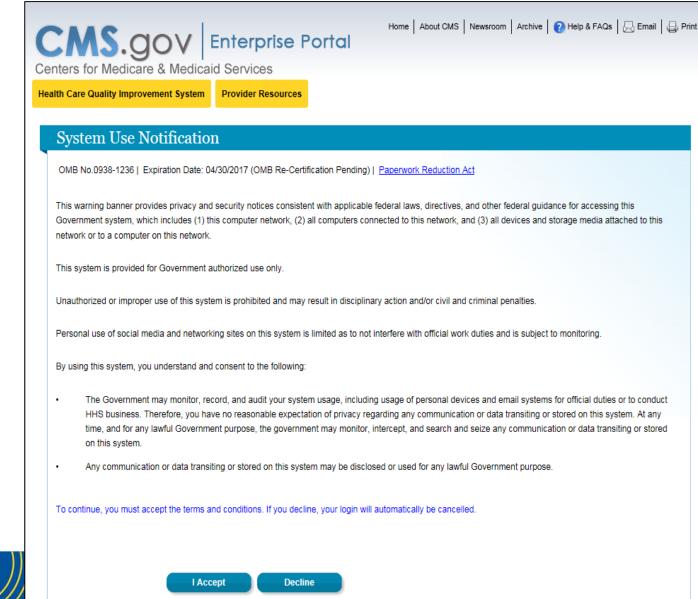
MCReF Detailed Overview

- System Login: <u>https://mcref.cms.gov</u>
- Access is controlled by EIDM
 - Restricted to EIDM PS&R SO / BSO
 - Existing PS&R SOs / BSOs already have access
 - Any organization without access to PS&R must register a PS&R SO with EIDM.
 - Note: If you want to use MCReF, keep your EIDM SO and BSO accounts in good-standing.
 - Includes password updates and timely replacement of SOs.
 - EIDM credential issues are not a valid reason for late MCR filing.
- EIDM Enhancement (available by end of May): Dedicated MCReF role within EIDM. Once available, your SO / BSO can delegate this role.





MCReF Login via EIDM





MCReF Login via EIDM

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MCReF Login via EIDM

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Note: Once 'Submit' is clicked, this transaction cannot be stopped. Closing the browser window or navigating to another webpage will not cancel this e-filing.



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MCReF Fields

| Field Name | Description |
|---------------------------------|--|
| *Provider | Contains all CMS Certification Numbers (CCNs) that have been registered in EIDM which the provider's MAC also has on record in CMS' System for Tracking Audit and Reimbursement (STAR; a MAC maintained system). |
| *Fiscal Year End | Contains the Fiscal Year Ends (FYEs) of the selected provider which have occurred in the past 6 years that are on or after 12/31/2017 as recorded by the provider's MAC in STAR. |
| Medicare Utilization | Allows the provider to select the Medicare Utilization level of the MCR being e-Filed. Options include: 'Full', 'Low', and 'No'. |
| First Cost Report Submission | Indicates whether or not an MCR has already been recorded in STAR as received by the provider's MAC for the selected Provider/FYE. |
| Cost Report Materials table | Used to upload all materials needed to submit a complete MCR package. This may include an ECR, Print Image, Signed Certification Page, IRIS, Cover Letter, and any additional files via the "Other" slot. |

*Note: If you are unable to locate your CCN or Fiscal Year End in your corresponding drop-down:

- Confirm that the SO of your organization has properly registered the CCN in question within EIDM and that you are registered to the organization with an EIDM role which grants e-Filing privileges.
- If so, and you still don't see what you're looking for, contact your MAC.





Cost Report Materials

| On-screen Row Label | Description |
|---------------------------------|--|
| ECR | The electronic cost report file (also known as the 'EC', 'SN', 'HH', 'HS', 'RD', 'RF', 'FQ', or 'CM' file) System-required: For all providers filing a Full Medicare Utilization MCR <u>except</u> Home Offices (HOs) and Limited Purpose Insurance Companies (LPICs) Format: A single file generated using a current version of CMS-certified ECR vendor software that is not a PDF, ZIP file or other archive file type File limit: 1 MB |
| Print Image | The human-readable copy of the cost report (For Home Offices: the 287-05 cost statement) System-required: For all providers filing a Full or Low Medicare Utilization MCR <u>except</u> LPICs. If an ECR file is uploaded to the ECR row Format: Any human-readable format that is not a ZIP file or other archive file type File limit: 10 MB |
| Signed Certification Page | The electronically-signed Worksheet S certification page (For Home Offices: the 287-05 Schedule A) System-required: For all providers <u>except</u> LPICs Format: Any human-readable format that is not a ZIP file or other archive file type File limit: 10 MB |







Cost Report Materials

| On-screen Row Label | Description |
|------------------------|--|
| IRIS | The Interns and Residents Information System (IRIS) files required for teaching hospitals claiming GME/IME Full Time Equivalents (FTEs) on their cost report System-required: Not presently required by the system, but may do so in the future Format: An unencrypted ZIP file containing a single set of "M" (Master) and "A" (Assignment) DBF files File limit: 1 MB |
| Other | Upload any other file(s) needed for the submission to constitute a complete filing which do not otherwise have dedicated slots (i.e. Working Trial Balance, Bad Debt Listing, etc.) System-required: For all LPIC provider MCRs Format: Supports any file type, including support for multiple files within a single unencrypted ZIP file or other archive file type File limit: 300 MB (including total attached file size) |
| Cover Letter | A document describing the nature of the submission or any other information about the submission which the provider wishes to communicate to the MAC up front System-required: For all revised MCRs Format: Any human-readable format that is not a ZIP file or other archive file type File limit: 10 MB |





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MCReF Edits

e-Filing Submission:

- The system will perform "receivability" validations to confirm if your MCR is fundamentally sound (see next slide)
- If any error is displayed, your MCR will not be received.
 - Not considered rejections and do not follow CMS' formal MCR rejection processes.
- If the submission passes all "receivability" validations, you will get a message that your MCR is received which includes your e-postmark date in Eastern Time and unique e-Filing ID.





"Receivability" Criteria for an e-Filed MCR

- All required MCR Material files are included, in valid format, and within the size limits (as detailed on Slides 19 and 20)
- Attached files conform to technical restrictions (must be virus/malware free, have valid filenames, must not be blank/empty)
- Can only submit up to 1 revision per day for the FYE
 - A revision can be submitted prior to acceptance, or can be used to submit an amended cost report submission after As-Filed acceptance
 - Note: You may request via e-mail or mail that your MAC "reject" an erroneous MCR so you can submit a revision on the same day
- FYE within the past 6 years and is on or after 12/31/2017 (present in the drop-down)
- Provider, FYB, FYE must exist in STAR and match the ECR file (if provided)
- Provider / FYE specified is not Locked in STAR (e.g.: Admin. Closed), not a subunit, and does not already have a Finalized NPR present in STAR
- Subunits and Consolidated FQHC/RHC Units in the ECR file match those listed in STAR for the family when filing a Full Medicare Utilization MCR.





MCReF Additional Details

- You will be warned if:
 - MCR submission is late
 - You try to upload an MCR generated with outdated software
- Timely receipt of the cost report will be measured based on 11:59 PM ET for the provider's cost report due date
- Files uploaded are <u>not</u> to be encrypted or password protected. MCReF is a secure portal for transmission of MCR materials (including PII/PHI)
- Duplicate submissions will be rejected by the MAC; only the first MCR received by the MAC will be
 processed.
- The first MCR received by the MAC (either via MCReF or mail/hand-delivery) will be treated as the provider's first cost report submission for the year.
 - If an MCR is mailed in prior to the MCR Due Date, and an MCR is submitted via MCReF after the MCR Due Date but prior to the receipt of the mailed in submission by the MAC, MCReF will warn the user that this will cause your MCR to be considered late.





MCReF Additional Details

- Until 7/1/2018, all current methods of MCR submission are available; MCReF is an additional option as of 5/1/2018.
- Effective 7/2/2018, only 2 CMS-approved methods of MCR submission:
 - Electronic submission via MCReF
 - Physical submission via mail or hand-delivery
- Exceptions that may need to be mailed or hand-delivered:
 - MCRs that would satisfy CMS' Acceptability Criteria but would not pass the "Receivability" checks must be filed via mail or hand-delivery (e.g., a submission with more than 300 MB of "Other" documentation).
- Providers will not receive an extension for system issues preventing e-Filing.





Electronic Signature

- 2018 IPPS final rule issued in August 2017, authorizes providers to file with an electronic signature effective for FYEs on/after 12/31/2017.
 - Note: IPPS final rule does not change the authorized signatories (CFR §413.24(f)(4)(iv)(C))
- CMS will release new MCR transmittals which support e-signature.
 - If you file via MCReF on MCR versions which do not yet support e-signature, you must
 - Upload a scanned copy of the certification page via the "Signed Certification Page" slot,
 - Mail/hand-deliver a hard copy with a signature signed in ink to your MAC which must be received by the MAC within 10-days of MCR submission.





Electronic Signature

| MCR Version | Provider Type | Currently e-Signature Capable? |
|-------------|----------------|---|
| 2552-10 | Hospital | Yes |
| 2540-10 | SNF | Yes |
| 265-11 | ESRD | Yes |
| 224-14 | FQHC | Yes |
| 1728-94 | HHA | Yes |
| 216-94 | OPO / HISTOLAB | Yes |
| 1984-14 | Hospice | Yes |
| 222-92 | RHC | No (hard copy with a signature signed in ink still required per previous slide) |
| 2088-92 | CMHC | No (hard copy with a signature signed in ink still required per previous slide) |
| 287-05 | Home Office | No (hard copy with a signature signed in ink still required per previous slide) |







Electronic Signature

- The next few slides provide examples of valid and invalid uses of esignature
- These examples are not the exhaustive list of all possible valid and invalid uses of e-signature
- Refer to the 2018 IPPS final rule for e-signature guidance





Valid use of e-signature

Typed First and Last Name

| 03-18 | | FORM CMS-2552-10 | | | 4090 (Cont.) | |
|---|---|---|---|-------------------------|--|--|
| This report is required by law (42 USC 1395g; 42 CFR 413.20(b)). payments made since the beginning of the cost reporting period being | Failure to report can result in a | ll interim | | | FORM APPROVED OMB NO. 0938-0050 EXPIRES 05-31-2019 | |
| HOSPITAL AND HOSPITAL HEALTH CARE COMPLEX COST REPORT CERTIFICATION AND SETTLEMENT SUMMARY | | | PROVIDER CCN: | PERIOD FROM TO | WORKSHEET S PARTS I, II & III | |
| PART I - COST REPORT STATUS Provider use only 1. [] Electronically filed cost report Date: Time: | | | | | | |
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| Contractor use only (1) As Submitted (2) Settled without audit (3) Settled with audit (4) Reopened (5) Amended | 6. Date Received: 7. Contractor No.: 8. [] Initial Report for to 9. [] Final Report for to | | 10. NPR Date: 11. Contractor's Vendo 12. [] If line 5, column times reopened | n 1, is 4: Enter number | of | |
| PART II - CERTIFICATION MISREPRESENTATION OR FALSIFICATION OF ANY INFORMATION CONTAINED IN THIS COST REPORT MAY BE PUNISHABLE BY CRIMINAL, CIVIL AND ADMINISTRATIVE ACTION, FINE AND/OR IMPRISONMENT UNDER FEDERAL LAW. FURTHERMORE, IF SERVICES IDENTIFIED IN THIS REPORT WERE PROVIDED OR PROCURED THROUGH THE PAYMENT DIRECTLY OR INDIRECTLY OF A KICKBACK OR WERE OTHERWISE ILLEGAL, CRIMINAL, CIVIL AND ADMINISTRATIVE ACTION, FINES AND/OR IMPRISONMENT MAY RESULT. | | | | | | |
| CERTIFICATION BY CHIEF FINANCIAL OFFICER OR ADMINISTRATOR OF PROVIDER(S) I HEREBY CERTIFY that I have read the above certification statement and that I have examined the accompanying electronically filed or manually submitted cost report and submitted cost report and the Balance Sheet and Statement of Revenue and Expenses prepared by {Provider Name(s) and Number(s)} for the cost reporting period beginning and ending and to the best of my knowledge and belief, this report and statement are true, correct, complete and prepared from the books and records of the provider in accordance with applicable instructions, except as noted. I further certify that I am familiar with the laws and regulations regarding the provision of health care services, and that the services identified in this cost report were provided in compliance with such laws and regulations. | | | | | | |
| I have read and agree with the above certification statement. I certify that I intend my electronic signature on this certification statement to be the legally binding equivalent of my original signature. | | | | | | |
| | (Signed) | Andrew Smith Mi Chief Financial Officer or A | | r(\$) | | |
| | | Title CFO | | _ | | |
| | | Date 4/1/20 | 18 | | | |



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Valid use of e-signature

Printed, Signed, Scanned

| 03-18 | | FORM CMS-2552-10 |) | | 4090 (Cont.) | | | | |
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| Contractor use only | 5. [] Cost Report Status (1) As Submitted (2) Settled without audit (3) Settled with audit (4) Reopened (5) Amended | 6. Date Received: 7. Contractor No.: 8. [] Initial Report for this Provider CCN 9. [] Final Report for this Provider CCN | 10. NPR Date: 11. Contractor's Vende 12. [] If line 5, column times reopened | n 1, is 4: Enter number | of | | | | |
| PART II - CERTIFICATION MISREPRESENTATION OR FALSIFICATION OF ANY INFORMATION CONTAINED IN THIS COST REPORT MAY BE PUNISHABLE BY CRIMINAL, CIVIL AND ADMINISTRATIVE ACTION, FINE AND/OR IMPRISONMENT UNDER FEDERAL LAW. FURTHERMORE, IF SERVICES IDENTIFIED IN THIS REPORT WERE PROVIDED OR PROCURED THROUGH THE PAYMENT DIRECTLY OR INDIRECTLY OF A KICKBACK OR WERE OTHERWISE ILLEGAL, CRIMINAL, CIVIL AND ADMINISTRATIVE ACTION, FINES AND/OR IMPRISONMENT MAY RESULT. | | | | | | | | | |
| CERTIFICATION BY CHIEF FINANCIAL OFFICER OR ADMINISTRATOR OF PROVIDER(S) I HEREBY CERTIFY that I have read the above certification statement and that I have examined the accompanying electronically filed or manually submitted cost report and submitted cost report and the Balance Sheet and Statement of Revenue and Expenses prepared by | | | | | | | | | |
| I have read and agree with the above certification statement. I certify that I intend my electronic signature on this certification statement to be the legally binding equivalent of my original signature. (Signed) Annaly Limith Michaelton III. Chief Financial Officer or Administrator of Provider(s) | | | | | | | | | |
| | | Title CFC Date 4112 | | _ | | | | | |



Medicare Learning Network

Invalid use of e-signature

Checkbox not checked

| 03-18 | | 1 | FORM CMS-2552-10 | | | 4090 (Cont.) | | |
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| This report is required by law (42 USC 1395g; 42 CFR 413.20(b)). Failure to report can result in all interim payments made since the beginning of the cost reporting period being deemed overpayments (42 USC 1395g). | | | | | | FORM APPROVED OMB NO. 0938-0050 | | |
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| | REBY CERTIFY that I have read the above co nitted cost report and the Balance Sheet and Sta | | | | d or manually submitted vider Name(s) and Num | | | |
| | | nd ending | and to the best of my knowled | | | | | |
| com | plete and prepared from the books and records | of the provider in accordan | ce with applicable instructions, | except as noted. I furthe | r certify that I am famili | ar with the | | |
| | laws and regulations regulations regarding the provision of health care services, and that the services identified in this cost report were provided in compliance with such laws | | | | | | | |
| and | regulations. | | | | | | | |
| I have read and agree with the above certification statement. I certify that I intend my electronic signature on this certification statement to be the legally binding equivalent of my original signature. | | | | | | | | |
| (Simed) Andrew Smith Michaelson III | | | | | | | | |
| | | (Signed) | | | r(c) | | | |
| Chief Financial Officer or Administrator of Provider(s) | | | | | | | | |
| | | | Title CFO | | _ | | | |
| | | | Date 4/1/20 | 18 | _ | | | |



Invalid use of e-signature Signature must contain First and Last Name

| 03-18 | FORM CMS-2552-10 | | | | 4090 (Cont.) |] | |
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| - | required by law (42 USC 1395g; 42 CFR 413.20(| | | | | FORM APPROVED | |
| payments mad | le since the beginning of the cost reporting period b | eing deemed overpayments (42 USC 1 | (395g). | | | OMB NO. 0938-0050 EXPIRES 05-31-2019 | |
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CENTERS FOR MEDICARE & MEDICAID SERVIC

MCReF Provider Testing





MCReF Provider Testing

- 6 provider organizations (representing ~150 Part A providers) volunteered to test MCReF.
- Participants were asked on a scale of 1-10 how likely they were to use MCReF. Average rating was 9.7 out of 10
- Quotes from feedback received:
 - "Very easy to use and to understand"
 - "System was quick to show errors and intended results"
 - "...an excellent experience and I am excited and anxious for it to go live"





Rollout Plan







Rollout Plan

- Change Request 10611 issued 4/30/18
- Outreach and education On-going
 - Today's Webinar
 - CMS website posting
 - MLN Matters Article
- Documentation Updates (e.g.: 100-06, PRM 15-1 and 15-2, MCR Transmittal Forms, etc...)

Note: Expect to complete rollout in early July.





Question & Answer Session









• email questions relating to MCReF to:

OFMDPAOQUESTIONS@CMS.HHS.GOV





Thank You – Please Evaluate Your Experience

Share your thoughts to help us improve – Evaluate today's event

Visit:

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- <u>Medicare Learning Network</u> homepage for other free educational materials for health care professionals.

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